
POLICY QUALITY MANAGEMENT SYSTEM

The intention of the company is to execute contracts and provide services in a manner that satisfies the needs, requirements, and expectations of current and future customers. Our priorities are quality, reliability, safety, and environmental protection. The company aims to fulfill customer requirements by leveraging the knowledge and experience of its employees, business partners, and through continuous improvement.

In line with this objective, the company establishes the following policy:

- Our customer has a say in the quality of work and services provided by us.
- An effective, efficient, and functional integrated management system is beneficial for both the company and our customers.
- Building good relationships with business partners.
- Creating suitable working conditions, leading by example, adhering to safety regulations, and continually developing our employees.
- Ensuring overall product quality to achieve customer satisfaction.
- Having adequately skilled resources available for the operation and improvement of the quality management system.
- Selecting partners for deliveries who not only deliver quality products, meet contractual deadlines, and guarantee high-quality work, but are also accessible so that transportation of deliveries does not unduly burden the environment and their activities do not have disproportionate impacts on the environment.
- Compliance with legislative requirements imposed on our activities is considered a fundamental rule of our work.
- Our procedures in the field of quality management systems are regularly communicated to our own employees, customers, suppliers, and the public.
- We establish goals that are regularly reviewed.

In Litvínov: 8th December 2022

Maurice Ruitenbergh, Managing Director of the company